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2008-2009

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**BLUE HILLS** 649 Blue Hills Avenue, Hartford, CT 06112 860-695-7420

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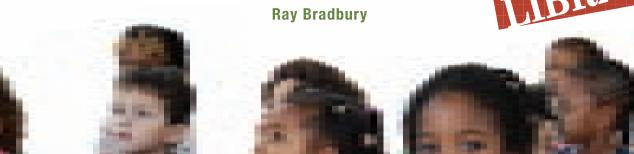




Report to the Community 2007-2009 HARTFORD PUBLIC LIBRARY

"Without libraries, what have we?

> We have no past and no future.





Geraldine P. Sullivan President, Board of Directors

Jenny Benedict and Matt Poland Interim Co-Directors

We are honored to have served as Interim Co-Directors of

he last two years were among the most eventful in Hartford Public Library's recent history. Despite the deteriorations of the national and local economies, we have realized significant accomplishments and merely delayed some of our objectives for a short while.

The "new" Downtown Library opened in 2008 and has been much appreciated with visits reaching historic highs. With greater activity, unanticipated security challenges arose that have been resolved successfully with the help of a public task force. Service demands have increased, particularly from the newly unemployed.

Notably, the chief librarian, Louise Blalock, retired after nearly fifteen years of dedicated and tireless service to the Library and the people of Hartford. In the interim period that followed, we were fortunate to have talented management to lead the Library. The ArtWalk, Hartford's newest art gallery, opened to much acclaim in May. And, in June, the main floor of the Downtown Library was transformed for the Library's most successful fundraiser ever, One Big Summer Night.

Throughout this dynamic period, the Board demonstrated a commitment and dedication to the Library's mission that surpassed any other during my tenure as a director. The Board of Directors worked diligently to ensure the financial well-being of the Library, to oversee its management, and to make sure that its mission was

During this period, we bid farewell to Jo Champlin Casey, who served with distinction as a member of the Board for many years. And we welcomed Annette Sanderson, Constance Green, Michael Gannon, and Thea Montañez, who are already proving to be invaluable stewards of the Library by embracing the important work of the Library.

Together with a committed management team and a hard-working staff, the Board keeps the Library strong, and in so doing performs a great service for the citizens of Hartford.

We're proud to know that Hartford residents value their library, and we're honored to be one of the most trusted resources in every neighborhood throughout the City.

Geraldine P. Sullivan President, Board of Directors

Geraldine P. Sullivan

Mattan K. Paens Matthew K. Poland

Hartford Public Library this year. In December 2008, we took on the challenge of leading an organization suffering from declining revenues and reduced public service hours. Limited hours at our branches for both adults and youth corresponded to losses of services to our community: less print and media materials in circulation, less information and readers' assistance, less public computer usage, and less program attendance.

Determined and undaunted by the challenges we faced, we set out to both preserve our institutional history and move forward with a vision of the 21st Century library that Hartford Public Library is striving to become. Successful negotiations with the City led to the restoration of branch hours for fiscal year 09-10 and the resumption of the summer lunch program, which served a staggering 8,000 meals to children and young adults. In May, a stunning new exhibition gallery named the ArtWalk opened at the Downtown Library, filling the glass atrium along Main Street with vibrant color, ambient light, and frequent visitors of all ages and backgrounds. The BIG READ community-wide reading program, which celebrated Harper Lee's To Kill a Mockingbird, became a regional attraction through our partnerships with Hartford Stage and neighboring libraries. And we expanded our employment resources to meet the growing demand for assistance. As we look to the fall, planning for the new long-awaited Albany Avenue Branch is actively moving forward with groundbreaking scheduled

Sustaining our resources, professionalism, and commitment to service in difficult times, and then boldly doing more, shows the true strength of our institution and its pride in the community. We appreciate all of the accolades we have received for our work this year. However, all these accomplishments and more would not have happened without the enduring support of public and private funders, the guidance provided by our Board of Directors, and the extraordinary dedication and talent of our staff. We all share a belief in the critical importance of the work we do and the impact we have on the lives of those we serve.

Jenny Benedict

Interim Co-Director

Interim Co-Director

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## July 1, 2007 through June 30, 2009

## HIGHLIGHTS & ACCOMPLISHMENTS

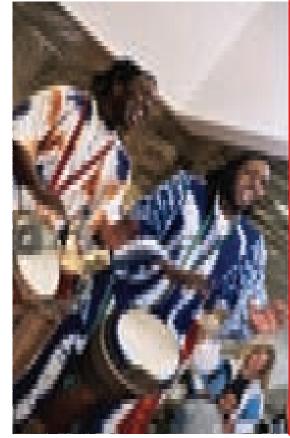
- Chief Librarian Louise Blalock retires after a 14-year tenure.
- The Grand Opening of the expanded Downtown Library completes the Library's ten-year \$42 million capital project in January 2008.
- The Hartford History Center opens, making its rich collections of photographs, books, and materials accessible to the public for research, learning, and enjoyment.
- The inaugural exhibition of the ArtWalk, retro:works, features Hartford artist Chet Kempczynski.



- Large photographic murals of Hartford landmarks by photographer Jack McConnell are displayed in the reading rooms of the Downtown Library.
- renewable energy and reducing electricity

- The system's 239 public computers are Democracy in Action programs play the number one reason that customers visit a key role in providing information about sites, multimedia games, and video streaming are popular online content.
- The collection has over 500,000 items with materials in multiple formats—large print, audio CD, DVD, hardback and paperback. In addition to English, books are available in seven foreign languages: Spanish, French, Italian, Portuguese, Russian, Chinese, and Vietnamese.
- The American Place, providing citizen-programs are delivered each year to 17,000 ship services to 3,000 people each year, is highlighted in a report by the
  - Task Force on New Americans readiness skills. to President George W. Bush for helping legal immigrants djust to American civic
  - The Connecticut Center or the Book's Letters about Literature, an essay contest for students, has a national winner, ne of six in the country.
- The Big Read becomes a regional celebration, attracting over 38,000 participants to events at Hartford Public Library, Hartford Stage, and partnering organizations.
- Solar panels are installed on the roof of Job and career services meet the needs the Goodwin Memorial Branch, generating of increasing unemployment with dedicated computer stations, web-based guides, programs on job searching, and a collection of 2,500 print and media resources.

- Hartford Public Library. Social networking elections, with an average of over a hundred residents participating in each candidate forum.
  - HartfordInfo.org contains over 6,000 items, including articles, reports, data sets, and videos. Community organizations, such as NRZs (Neighborhood Revitalization Zones), access neighborhood-level demographic data for local decision-making.
  - Over 2,700 early/family literacy children and caregivers, preparing young children for kindergarten with reading
  - The Teen Leaders employment program promotes school success and teaches job readiness skills to at-risk teens. 100% of participants graduate from high school.



# July 2007 through June 2009

#### LIBRARY ACTIVITY

LIBRARY ACTIVITY		
I IND A DVIVOD	2008-2009	2007-2008
LIBRARY USE	90 094	91 772
Registered Borrowers	80,984	81,763
VISITS	803,634	925,117
CIRCULATION		
Adult		
Books & Magazines	156,747	169,967
Audio/Video	198,854	216,567
Sub-total Adult	355,601	386,534
Youth		
Books & Magazines	100,990	114,458
Audio/Video	41,951	54,145
Sub-total Youth	142,941	168,603
TOTAL	498,542	555,137
INFORMATION AND READERS' SERV	TCES	
Staff Assistance	205.051	214 410
Adult Youth	305,851 151,670	314,418
TOTAL	457,521	206,757 <b>521,175</b>
TOTAL	437,321	321,173
Electronic Searches		
Web & Internet	59,055,019	6 <b>2</b> ,428,315
Catalog and databases	468,430	428 <b>,</b> 556
TOTAL	59,523,449	62,856,871
PC Use		
Adult	18 <b>8,</b> 797	218,357
Youth	100,097	127,291
TOTAL	288,894	345,648
COMMUNITY MEETINGS/EVENTS		
Number of Meetings	466	600
Meeting Attendance	19,257	31,100
PROGRAMS AND WORKSHOPS		
Number of Programs		
Adults	1,279	1,567
Youth	4,193	5,314
TOTAL	5,472	6,881
Program Attendance	21 522	21 725
Adults	21,523	21,725
Youth TOTAL	59,097 <b>80,620</b>	107,443 <b>129,168</b>
		1m79100
PUBLIC HOURS	- :	
Downtown Library	2,768	2,761
Branch System	10,687	15,971

The decrease in library activity in FY 08-09 as compared to FY 07-08 reflects the reduction in public service hours due to reduced funding. All nine branches lost Saturday hours, and six branches lost two hours each day.

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